Determining the suitability of applicants and licensees as taxi and private hire drivers - policy consultation

157 responses received to this online survey during 5 November 2018 - 19 January 2019

Do you think the length of elapsed period for offences under each of the main categories are satisfactory?

Crimes resulting in death of another person or was intended to cause the death or serious injury to another person

111 (71%) Agree that no elapsed period should apply

45 (29%) An elapsed period should apply

1 (1%) No response

Please comment:

A longer time should elapse to prevent such incidents from happening again

All depends on the losses

If death was intended on purpose disqualification should apply. If accidental death occurs due to poor weather and visibility or due to another car driving dangerously or kids throwing objects a short time of elapsed time may be needed for the driver to overcome the situation.

Lifetime ban

Mite be accidentally, none fault

Obvious. Should be barred from holding a hackney or private hire licence.

Proper investigation should be made before any action is taken on anyone.

Should be barred for life.

Should not forget what happened

Shouldn't be ever considered as a taxi driver or private hire driver

Somebody guilty of an offence resulting in the death of a person should never be in a position whereby they can be a licensed taxi driver

These crimes should completely exclude whoever commits them from taxi work indefitinitely.

This covers a wide range of offences and there should be opportunities with some of these (with a sufficient time lapse) for people to rehabilitate and work Under these circumstances the elapsed period should be indefinite

Exploitation

116 (74%) Agree that no elapsed period should apply

39 (25%) An elapsed period should apply

2 (1%) No response

Please comment:

A difficult one to answer as exploitation covers so many possibilities.

A lesson to others

As above some of these crimes I agree that no sufficient period is enough, but with others (e.g. financial abuse) there may be scope after a sufficient time lapse to allow an application.

If a taxi driver is involved in exploiting young girls disqualification.

Lifetime ban

Obvious. Should be barred from holding a hackney or private hire licence.

Should be barred for life.

Should be given more time to understand. Wait for full report

Should be refused a licence indefinitely.

Shouldn't be considered to be a taxi driver or private hire driver

Some age false cases

Somebody guilty of an offence involving exploitation should never be in a position whereby they can be a licensed taxi driver

Offences involving violence - proposed elapsed period 10 years

69 (44%) Agree 61 (39%) Too long 26 (16.4%) Too short 1 (0.6%) No Response

Please comment:

10 years is to long for violence either don't give the badge or make a shorter time period.

A violent offender should not hold any position involving a licence however long ago the offence

Anyone convicted of offences involovig violence should be bannned from driving a taxi in future, not worth risking the safety of the public.

As a driver you need to be level.headed and calm in all situations

As a vulnerable taxi user I would not like to think that anyone with a history of conviction for violent behaviour would be driving me around alone at night.

AS SOME TIMES WRONG ALLEGATIONS CAN BE IMPOSED AND SOMETIMES PROVEN IN COURT SO THIS PERSON THEN DOESN'T HAVE A CHANCE TO REDEEM THEMSELVES AND THIS IS WHY I FEEL THE PROPOSED PERIOD IS TOO LONG.

Could be self defense

Depending on the offence

Depends if they would reoffend

Depends on the situation and Werner it was provoked.

Depends on violence category

each case should be determined on its own merits

Having committed any offence of violence the person should not be put in a position where they will be in direct face to face contact with the public.

I think again that there could be some scop dependent on offence/circumstances for a lesser period

If that the way it will be all the Society in prison please take look at the Society culture

If violence led to a conviction person should not be allowed to be alone in a car with anyone else.

Is violence just a tap/punch or as serious as an assault with a weapon?

It could be others fault

It may be a case of a customer swearing or kicking a drivers car door and causing hundreds of pounds of damage.

It should depend on the reason for assault as some assaults are self defence

Its way too harsh to punish someone for 10 years when the driver could be acting in self defence.

Life

Life

Longer period or proof from trusted source that the person has changed

My view is there should be no elapsed period. As criminal conviction information is not allowed to be shared with the public due to GDPR, the public are at a disadvantage as they are unable to make an informed choice on whether to travel with a taxi firm or driver and the risk of doing so. Therefore the council should take the most stringent measures possible in terms of elapsed periods to protect the public in the absence of the public being able to choose who they travel with based on their history. I would never knowingly travel in a taxi with a driver who had been convicted of this type of offense.

No elapsed period should apply

Passengers should feel and be entirely safe in a taxi and under no threat or implied threat.

Risk of violence unwanted

should be 2 years

Should be barred for life.

Should not be allowed at all

Some very rough customers aswell, it can be a case of someone kicking a door in on a brand new car

Somebody guilty of an offence involving violence should never be in a position whereby they can be a licensed taxi driver

The taxi driver doesn't know who he is picking up, he could be a dangerous person. The driver gets blamed for everything even if he's innocent.

There needs to be evaluation procedure for how serious is violence.

They have been punished by the court of law no further punishment should apply.

Think they should be banned for life

This should incur a lifetime ban.

those people have a responsibility transporting children and vulnerable adults and should not be allowed to come back, its a matter of trust!! these are supposed to be professional drivers

Violence in most cases is from other side but driver gets blamed for it.

Possession of a weapon or any other weapon related offence – proposed elapsed period 7 years

73 (47%) Agree 43 (28%) Too long 40 (25.4%) Too short 1 (0.6%) No Response

Please comment:

10 years

Any offensive weapon conviction should result in a lifelong ban and would send out a message and deterrent.

As a vulnerable taxi user I would not like to think that anyone with a history of conviction for weapons offenses would be driving me around alone at night.

as above

B/C this guy have a weapon is ready to kill same one, so those kind of people need too long elapsed period.

Carrying a weapon for any reason should be enough to preclude the offender from working again as a taxi driver.

Do you really need to ask!

each case should be determined on its own merits

Evaluation process and how this weapon came in the vehicle?

How will it be assessed that rehabilitation is sucessful so that a weapon will never be carried again?

If that the way it will be all the Society in prison

It depends what you consider a weapon

Life

Longer period of time to prove that such offenders are no longer a risk

My view is there should be no elapsed period. As criminal conviction information is not allowed to be shared with the public due to GDPR, the public are at a disadvantage as they are unable to make an informed choice on whether to travel with a taxi firm or driver and the risk of doing so. Therefore the council should take the most stringent measures possible in terms of elapsed periods to protect the public in the absence of the public being able to choose who they travel with based on their history. I would never knowingly travel in a taxi with a driver who had been convicted of this type of offense

No elapsed period its weapons

No elapsed period should apply

No need to be carrying weapons in this day and age whatsoever.

Offence has been dealt with by court of law, this would penalise again for same crime.

Possession shows intent to commit violence, the period should be 10 years

Risk of driver carrying a weapon

should be 10

should be 2 years

Should be barred for life.

should be minimum 10 years to be consistent with violence

Should be refused a licence indefinitely.

Shouldn't be considered to be a private or public driver

So without using these weapons they will be deprived from working?

Some very rough customers out there especially at night.

Somebody guilty of an offence involving a weapon should never be in a position whereby they can be a licensed taxi driver

Someone who is prepared to possess a weapon should not be allowed to be alone in a car with anyone else.

The carrying of a weapon of any sort should incur a ban on working in direct contact with the public.

Think it should be 10 years.

This should be increased to reflect the very serious nature of the crime. Hundreds of people every year are killed by weapons. For example, stabbings are at an epidemic level in this day and age. The elapsed period should be increased to 10 years.

This should incur a lifetime ban

Too long same answer either give a warning if still caught again then take action.

Sex and indecency offences

110 (70%) Agree that no elapsed period should apply

46 (29%) An elapsed period should apply

1 (1%) No Response

Please comment:

10 People can change for better

7 YEARS

A longer period of time to ensure safety

A period of time should apply as everyone should be given a second chance.

Again scope for looking at offence/nature of this and when it took place and in some circumstances an elapsed period may be acceptable Disqualification

I don't think anyone convicted of sex or indecency offences should be allowed to work as a taxi driver again.

If convicted of rape or having sex with someone underage should be banned for life.

If found guilty

Lifetime ban

Never be considered to be a private hire or public hire driver

Obvious. Should be barred from holding a hackney or private hire licence.

Only if proven

Should be barred for life.

Should be refused a licence indefinitely.

Should not break rules

Somebody guilty of an offence involving sex and indecency should never be in a position whereby they can be a licensed taxi driver Taxi drivers will find themselves carrying lone women, drivers with a record of sexual offences should not be taxi drivers Yes no good proper investigation should be taken but the council should not take badges without proof from drivers.

Dishonesty offences - proposed elapsed period 7 years

75 (48%) Agree
62 (39.4%) Too long
19 (12%) Too short
1 (0.6%) No response

Please comment:

10 year minimum to act as a deterrent.

10 Years

10 years

10 years

10 years

5 years

5 Years is enough

A licence holder is a position of trust. Perhaps another occupation would be more suitable?

as above

At least ten years, these drivers are dealing with some very vulnerable people.

dependent on the situation

Depends on crime

Depends on the degree of the offense, 10 years would be better

each case should be determined on its own merits and the seriousness of the matters in question

Each individual case should be looked at to determine a proposed elapsed period

Far too long for applicant to be punished 10 years after crime.

How can you prove dishonesty? It sounds like the taxi drivers have no credibility within the eyes of your organisation.

If that the way it will be all the Society in prison

It's hard to comment without really knowing what dishonesty offences are, but 7 years seems a long time - doesn't feel like these offenses would have much impact on the work of a taxi driver

Need to assess about what kind of dishonesty is there? And then elapsed period should be decided.

not enough information/examples about what this would include - many offences have an element of dishonesty so would it be the case that most drivers would automatically be declined for 7 years.

should be minimum 10 years to be consistent with violence

Should be refused a licence indefinitely.

Somebody guilty of this type of offence should never be in a position whereby they can be a licensed taxi driver

The taxi driver is put in a position of trust and therefore any offence for dishonesty should preclude them from working in a face to face role with the general public.

Too long either should be given a warning if done again then investigate why done again.

Drugs supply - proposed elapsed period 10 years

95 (60%) Agree 34 (22%) Too long 27 (17%) Too short 1 (1%) No response

Please comment:

20 years

Again consider circumstances when looking at elapsed period, I dont think a blanket 10 year ban should apply to lower level crime of this nature As a vulnerable taxi user I would not like to think that anyone with a history of conviction for supplying drugs would be driving me around alone at night.

as above

Being a taxi/private hire driver makes it easy to supply or possess drugs shouldn't be considered as either driver

Do you really need to ask!

each case should be determined on its own merits and the seriousness of the matters in question

Far too short. People convicted of supplying drugs are not suitable to hold a licence.

Indefinite period

Life

Life

Lifetime Ban

My view is there should be no elapsed period. As criminal conviction information is not allowed to be shared with the public due to GDPR, the public are at a disadvantage as they are unable to make an informed choice on whether to travel with a taxi firm or driver and the risk of doing so. Therefore the council should take the most stringent measures possible in terms of elapsed periods to protect the public in the absence of the public being able to choose who they travel with based on their history. I would never knowingly travel in a taxi with a driver who had been convicted of this type of offense

No elapsed period

Should be barred for life.

Should be refused a licence indefinitely.

Somebody guilty of this type of offence should never be in a position whereby they can be a licensed taxi driver

Taxis are often used to transport drugs and drivers have been found to be complicit in this crime.

The reputation of some taxi drivers acting as drug mules and delivery service should result in a total ban

This is too long a shorter period should be proposed

This should incur a lifetime ban.

Would you want your children being driven by a convicted drugs dealer, however long ago the offence?

Drugs use - proposed elapsed period 5 years

88 (56%) Agree 36 (23%) Too long 33 (21%) Too short

Please comment:

10 years

10 years

10 years or indefinite ban

10 years should apply

20 years

Actually agree with 5 years, however longer elapsed periods for subsequent offences.

Are drivers regularly tested?

as above

Customers place their lives in the hands of drivers. We need to be sure there are no drug issues.

each case should be determined on its own merits and the seriousness of the matters in question

Each individual case should be looked at to determine a proposed elapsed period.

If it's just a proportion amount for self use merits should be considered in my opinion

If that the way it will be all the Society in prison

Indefinite

It's drugs no elapsed period

Make it 10 years with drug tests

My view is there should be no elapsed period. As criminal conviction information is not allowed to be shared with the public due to GDPR, the public are at a disadvantage as they are unable to make an informed choice on whether to travel with a taxi firm or driver and the risk of doing so. Therefore the council should take the most stringent measures possible in terms of elapsed periods to protect the public in the absence of the public being able to choose who they travel with based on their history. I would never knowingly travel in a taxi with a driver who had been convicted of this type of offense

Regular unannounced checks should be made to determine whether suitable

Same reason as drug supply, any involvement with drugs should result in a lifelong ban from taxi driving.

See above comment

should be 10 and subject to on going tests

Should be 10 years

should be 7-10 years

Should be barred for life.

should be minimum 10 years to be consistent with violence

Should be refused a licence indefinitely.

Somebody guilty of this type of offence should never be in a position whereby they can be a licensed taxi driver

Use of illicit drugs should incur a lifetime ban. Drivers should also face drug testing at minimum 4 month intervals.

Discrimination – any conviction involving or connected with discrimination in any form - proposed elapsed period 7 years

91 (58%) Agree 54 (34%) Too long 12 (8%) Too short

Please comment:

10 years

10 years

10 years or indefinite ban

10 years should apply

20 years

Actually agree with 5 years, however longer elapsed periods for subsequent offences.

Are drivers regularly tested?

as above

Customers place their lives in the hands of drivers. We need to be sure there are no drug issues.

each case should be determined on its own merits and the seriousness of the matters in question

Each individual case should be looked at to determine a proposed elapsed period.

If it's just a proportion amount for self use merits should be considered in my opinion

If that the way it will be all the Society in prison

Indefinite

It's drugs no elapsed period

Drink driving/driving under the influence of drugs - proposed elapsed period 7 years

84 (54%) Agree
32 (20%) Too long
39 (25%) Too short
2 (1%) No Response

Please comment:

10 years

10 years. At least.

A complete ban for indefinite period

As a vulnerable taxi user I would not like to think that anyone with a history of conviction for drink or drug driving would be driving me around alone at night.

As criminal conviction information is not allowed to be shared with the public due to GDPR, the public are at a disadvantage as they are unable to make an informed choice on whether to travel with a taxi firm or driver and the risk of doing so. Therefore the council should take the most stringent measures possible in terms of elapsed periods to protect the public in the absence of the public being able to choose who they travel with based on their history. I would never knowingly travel in a taxi with a driver who had been convicted of this type of offense

Do you really need to ask!

If that the way it will be all the Society in prison

indefinite ban

Life

minimum 10 years

never again

No elapsed period should apply

Not a suitable occupation for the candidate

same as above

should be 10

Should be 10 years minimum

should be around 1-2 year as 7 years is too long.

Should be barred for life.

Should be for shorter period

should be minimum 10 years to be consistent with violence

Should be refused a licence indefinitely.

Should never be allowed to hold a taxi drivers license as they are not only putting their own lives in danger but innocent people could be hurt or die through their criminal activity.

Should not ever be considered

So significant for a taxi driver - it should be at least 19 years

Somebody guilty of an offence of drink/drug driving should never be in a position whereby they can be a licensed taxi driver

Think should be 10 years

This should also incur a lifetime ban.

This should be increased to 10 years to reflect the very serious nature of the crime. This should be increased to 10 years as it id very similar to violence because thousands of people are killed or injured every year because of drink/drug drivers.

We living under very testing times sometimes people do come the victims of the situations (stressed) so each case should be analysed differently though i don't encourage drink driving.

You should be able to get into a taxi and not be afraid the driver is under the influence of drink or drugs

Driving whilst using a hand-held telephone or other device - proposed elapsed period 5 years

64 (41%)	Agree
71 (45%)	Too long
19 (12%)	Too short
3 (2%)	No response

Please comment:

10 years

10 Years minimum.

12 months

2 months

5 years feels excessive - not sure we should be making examples of drivers in this way

7yrs

Again Each individual case should be looked at to determine a proposed elapsed period

any PSV driver should not use a phone while driving

Do responding to a dash mounted Pda result in the same offense catagorie?

Drivers have radios for communication with their base; driving using a mobile phone should result in a total ban.

Emergency could be the reason

Harsh

I understand about the mobile phone but what about the taxi data mobile we have for jobs

If driving at the time 5 years is fine but if the driver has parked up safely using a phone and is charged with using a phone whilst in charge of a vehicle that's a different circumstance and I think 5 years is to long

if fine and points is ok with police then it should be ok with the council.

If that the way it will be all the Society in prison

It is common practice for Taxi drivers to use their mobile phones while driving resulting in accidents or dangerous driving. A 7-10 year ban would have more impact.

minimum 10 years

My point of view the maximum time is 1 year

My point of view the maximum time is 1 year

No elapsed period should apply

Not a deterrant. Taxi drivers especially private hire companies frequently drive whilst using hand held phones

Obviously no good using a hand held phone while driving but let police do their job in giving out the fines eventually the driver won't do it.

One month

one month minimum

Seems a bit harsh, I would suggest 3 years in line with points remaining on licence.

seems too long though I appreciated it is an offence

Should be 7 years

Should be refused a licence indefinitely.

should be shorter unless the offender consistently does it

Should lose licence for six months for a first offence, twelve months for a second, eighteen months for a third, etc.etc.

Sould be dealt with like any other drivers

Taxi will always need a device whilst at work so may be caught via work related

This seems to be unfair and unjust maybe a lower elapsed time say maybe 6 months

Too harsh this will be considered excessive

Too many taxi drivers use their phones while driving

where no accident, injury or damage occurs then this period is way too long

Minor traffic or vehicle related offences - proposed elapsed period 5 years

59 (37.5%) Agree 93 (59%) Too long 4 (2.5%) Too short 1 (1%) No response

Please comment:

10 vrs

10 yrs at least

12 months

1year

1year

2 years

3 vears

5 years ???? No work, how is that going to work, isn't the standard 12 point policy good enough, ?

5 years feels excessive - not sure we should be making examples of drivers in this way

5 years seems a long time for offences deemed as 'minor'

Accidents happen with anyone, it could be a case of just a bulb not working.

Anyrhing can happen on the roads

Anything can happen on the road with any vehicle, wether it's a taxi or private car.

as above

As the question says it just minor proper investigation should be made before accusing the driver.

ban for minor traffic related offences?

Dependent on offence period enforced by offence

Depending on what the offence is I think everyone breaks the law on the road 5 years is long time to pay for 1 minor mistake

Depends how minor the offence.

depends what the minor incident was.

Everybody makes mistakes

I don't think that's a big offence that you are committed to .it's persons lively hood. And what are they going to all do go on benefits

I think this should be inline with the period these points for the offence remain on the individuals licence

If that the way it will be all the Society in prison

If you are cought speeding doing 36 in a 30 zone at 3am no other traffic around then 5 years is far to long anybody can have a short lapse of concetration

Minor is the word reason for my answer

Minor offence 5 years wow

Minor offences are not even that long by DVLA

Minor!!!

No elapse time should apply.

One month

one month minimum

period should be shorter if offence is minor.

Should be less could be taxi drivers only job

should be shorter unless the offender consistently does it

should have no exclusion on this offence

Taxi game can be a pressured one where drivers are likely to make mistakes.

Thats just ridiculous!!! 5 years proposed elapsed period for a minor traffic offence.. yes we are professional drivers but we are still human, mistakes can be made.

There should be no elapse time

This is too vague - what is determined as a minor offence

Very droconian

Ways of earning will bw stopped, affect family also more taking from tax payers where no accident, injury or damage occurs then this period is way too long

Major traffic or vehicle related offences - proposed elapsed period 7 years

74 (47%)	Agree
63 (40%)	Too long
17 (11%)	Too short
3 (2%)	No response

Please comment:

10 years or no elapsed period depending on if violation could have caused injury or death

2year

2year

3 months

5 Years

7 years? need to elaborate more in what is a major traffic or vehicle related offence are

Accidents happen to anyone taxi or private car

Accidents happen with anyone end of day we're all human beings. We all make mistakes

All of these should be on a sliding scale, with repeat offenders having licences refused for longer periods.

as above

Depends very much on independent applicants circumstances

depends what offence was

each case on its own merits

Everybody makes mistakes

If that the way it will be all the Society in prison

Life

Major and u want to put them back on the road? Lifetime ban

May be too long and there should be some disrection for issues towards the less serious end of this category.

minimum 10 years

never again

No elapse time should apply

Nobody wants a accident to happen they just happen, mistakes can occur

Not a suitable occupation for the candidate

One year

Proper investigation should be made before accusing driver.

Should be barred for life.

Situation counts how things happens, if due to reckless and negligent i agree

Somebody guilty of this type of offence should never be in a position whereby they can be a licensed taxi driver

There again it's too long for anyone to sit at home without any earnings

There should be no elapsed time

This is too vague - what is determined as a major offence

This should be increased to 10-12 years depending on the offence and if a death occurred then this should be a life ban.

Hackney carriage and private hire offences - proposed elapsed period 7 years

68 (43%) Agree
77 (49%) Too long
11 (7%) Too short
1 (1%) No response

Please comment:

!0 Years

10 years

10yrs

2 years

5 Years

A licenced driver should know the rules of the job and keep to them. It is very clear

A longer sentence will ensure that taxi drivers are focussed on maintaining their license requirements.

again depends what offence is

Again it depends how serious is the offence

And what are these exactly ?? Picking up the wrong fare/flyer for a private hire ?

as above

care to elaborate what are Hackney carriage and private hire offences

Depends on the offence but 7 years too long either give the badge or don't drag it on.

Depends on which scenerio.

Drivers can make mistakes don't hang them

Each individual case should be looked at to determine a proposed elapsed period

If that the way it will be all the Society in prison.

If you've committed an offence as a Hackney or private hire driver then shouldn't be considered again

It depends on what sort of offence they have committed

never again

not justified

offences needs to be assessed.

one month minimum depending on the offence

should be shorter unless the offender consistently does it

should have no exclusion

Six months

Some consideration again to type of offence before going for one period across all offences?

There should be no elapse time

These are employees of kirklees who need retraining not throwing to the scrapheap

This is too vague - what is determined as a minor offence

Vehicle use offences - proposed elapsed period 7 years

72 (46%) Agree 73 (46%) Too long 9 (6%) Too short 3 (2%) No Response

Please comment:

10 years

10 yrs

5 Years

as above

Crazy proposal

Each individual case should be looked at to determine a proposed elapsed period

Far to excessive should have shorter period of rehabilitation

far too long

Harsh

if penelty is good for the police then should be ok for council

If that the way it will be all the Society in prison

Mistakes can easily be made

Not clear enough what's the question is about to me

one month minimum depending on the offence

Potentially too long-dependent on type of offence.

See above comment

should be minimum 10 years to be consistent with violence

should be shorter unless the offender consistently does it ad have bad intention

should have no exclusion

Six months

These are supposed to be "professional drivers", lose their licence permanently.

Too long warning first should be given prior to any action taken but not 7 years.

unjust

Do you agree drivers should be made to join the DBS Update Service?

All licence holders and applicants have to have an Enhanced DBS every 3 years the requirement would be for all licence holders to sign up to the online update service rather than manually sending the DBS application through the postal service.

118 (75%) Yes 38 (24%) No

1 (1%) No response

Please comment:

Both methods should be used so people might not like the online method some might do so both methods.

DBS is every 3 years anyway, it tells you everything in 3 years

Every 3 years is good time. It can be up to the driver if he wants it every year.

Every 3 years is ok local people know local dtivers anyway

It is more advisable but not everyone wants to do it that way

It's valid for the 3 years anyway you get a up to date one every 3 years

It's valid for the 3 years anyway you get a up to date one every 3 years

It's valid for the 3 years anyway you get a up to date one every 3 years. If driver wants it every year it can be available to them.

Not everyone is able to use a computer.

Some drivers do like to have a choice and of we are paying for a service why take it away

The choice should be made by the applicant

Do you agree drivers should be required to produce a certificate of good conduct?

The certificate of good conduct would be a requirement for all applicants who have lived outside of the UK for any period longer than 3 months within the preceding 3 years, the certificate is provided by the country they have lived in, it details any convictions or cautions recorded against them whilst in that country.

108 (69%) Yes 47 (30%) No

2 (1%) No Response

Please comment:

All drivers are good conduct

All drivers are good conduct been in trade for years and years, so they must be trustworthy

Can be in holiday different countries which may be difficult to get one. I think DBS is enough

i dont see any other business asking for a certificate or "good conduct" we're not driving the gueen around!!

No not really the certificate or any misconduct should be about the country they are living in at the moment not other countries.

No!! How would they get the certificate, would they be able to work whilst waiting for this certificate it all seems too much.

Some taxi drivers have been in trade for 20 30 35 years. They must have a good conduct in all that time. (very nice drivers there).

Taxi drivers with years of clean record must be good conduct in order to achieve that.

This is not really of any value. Who is going to police it and ensure that it is genuine??

This is unbelievably discriminatory attitude by the council.

Unreasonable and how will you prove authenticity of a document from abroad?

Very experienced and talented drivers out there all drivers have a good conduct. Its not fair making them produce this.

Do you have any other comments or suggestions?

48 (30%) Yes 103 (66%) No

6 (4%) No response

Please provide details:

All drivers to be able to speak English and have a good knowledge of the local area. On numerous occasions I have had to provide directions to places within the town centre as when I have given the road name or location of where I want to be the driver said that they don't know where that is

Any criminal conviction or caution should result in the licence being immediately revoked on a permanent basis, without the right of appeal unless the conviction or caution has been quashed..

Any violence, abuse and dishonesty from the customer should also be looked at the same way

As an executive/chauffeur hire driver the knowledge test is unfair because we only pick up from our local area and travel to the airports and we all have sat have

Before creating any rules and regulations please think about the drivers too we have to earn a living here. Everything seems to be against drivers not.for. us please to take that into consideration thanks.

cctv in all licenced taxis

Convictions checks should include countries lived in outside the UK. All drivers should hold a UK driving license and should be required to take an advanced safety course.

Council are trying to make money from ordinary hard working people. Who are taking peoples at home after night out Taxi drivers understand better they are the ones on the road all times. Council and taxis can make difference together

Dishonesty offences - 7 years. Would it be the case that many offences have an element of dishonesty so when assessing a case which would have had a shorter period applied, it would automatically be increased to seven years. Minor traffic offences - 5 years seems a long time for offences that are deemed as 'minor' Vehicle use offences - Not enough detail given in the document about what this would include - Ive put 'Agree' but not sure. Certificate of good conduct - whilst I agree as DBS checks only detail offences recorded in the UK, it is reliant of the applicant being truthful about where they have lived, and I don't know how this would be 'policed'.

Do the law breaches include those committed, detected and/or punished overseas? From whom are the good conduct reports obtained - is there a policy in place to prevent family members/friends/interested parties from giving false reports?

Driving standards amongst Kirklees taxi drivers are appalling. I find it very hard to believe that many drivers have ever passed a UK driving desk. I would like the Council to consider what it can do to raise the standard.

each office or incident needs to be looked at on it's own merit instead of a blanket one that fits all.

Far more checks on road worthiness, insurance, immigration status, etc, A rating system that would allow good and bad comments and perhaps trigger higher or lower frequency of checks.

I am extremely concerned with the new proposals, I believe the Licencing department is unnecessarily introducing bans, especially to those who have been working for a number of years, moreover nothing is being done to improve driver safety unfortunately. There are attacks on taxi drivers carried out every day, many of which go unreported mainly because taxi drivers don't have faith that the licencing department would stand with us. I myself had people threaten me, leave without paying, shouted and spat in the face. What do you do to protect us? as we are also vulnerable. I believe the proposed changes would see existing drivers seeking a career change.

I hope you're able to produce a policy to protect the private hire driver than being vulnerable person then been abused by the pass owner.and fair decent Payment we need to run by metre not by fix price.because fixed price is not fair.also why kirklees prevent us from using the get camera buss.why is Hackney why is not private hire Use.thanks

I think there are alot of good professional drivers out there. Please do not count everybody as the same.

I think what you doing is wrong they earning a very hard living they all passed driving test and taxi test, so why should they be different to anybody else. I think its not fair on them.

ID badges should be clearly display

If any driver commits a serious crime they should punished..end off. A naughty minority makes us all look bad. Get them off the road Its not fair on the drivers having to go through this.

Let's learn to share, nature gave us enough and peace will flow the world

money and time can be spent else where instead of pointless things like this.. i wonder whoever thought of this has ever sat in a taxi before as a passenger or a driver... wish i got paid to think of stupid things like this

most the new matters proposed seem arbitrary and unjust and would unfairly penalise taxi drivers who are honest, hard working people. need some pertactin as taxi driver, driver can score they job, price incerse.

Needs to be a consistent period eg 10 year largely across the board. Need to be setting a standard and ensuring that the public who are the users of taxis can be assured that safety is the number one priority. it should also send a message to the taxi driving industry that West Yorkshire means business and will act where right to do so. If you want to be in the taxi licencing business then you abide by the rules however tough they are. if you are a genuine business then you have nothing to fear of the rules.

Please provide details:

Private hire and Hackney should be able to go to any vosa station and enquire a m.o.t this is sufficient as it meets government requirements rather than clogging up system which is the case at moment. This department makes alot of money for kirklees instead of making things harder for drivers and new applicants the department should make it easier process. We have no confidence in licensing. No taxis mean no healthy economy, instead of kirklees thinking how to make money they should think how to save money for drivers.

REFRESHER TRAINING i not happy that every three year it is not possibale

Safety has to be top concern, those applying for licenses should have to live up to much higher standards than other drivers. HGV & PSV drivers have to take special tests to show their competance to drive their vehicles. I suggest taxi drivers should have to pass the advanced drivers test. Also vehicles being used should be up to appropriate standards. Anyone caught using a substandard vehicle should lose their license & have to reapply and the firm they work for should have to pay a fine for lack of supervision & multiple such offenses by a firm should bring their license into question. The authority has to stand up for the users not the operators.

Some very talented and experience drivers there.

Taking a taxi used to be a safe and viable option. The standard of driving, ill mannered drivers and condition of the vehicles around Kirklees are appalling. I worry when I hear my daughter is catching a taxi from the train station. She has said she doesn't feel safe with the driver if she is the only passenger

Taxi drivers have been driving for years and years they have 4 eyes on the road. They are very well known and provide a excellent service. They earn a very hard living. drivers are very well known to local people and so are them.

Taxi drivers should not have to go through all this, they earn a very hard living.

Taxi drivers that I have encountered on the road are some of the worst drivers I have ever seen. Regularly running red lights when they think no one is around, queue jumping, cutting into traffic with no regard for other drivers, parking illegally, using a mobile phone while driving, picking up fares that have not been booked through an office, illegal U turns, driving up one way streets as a shortcut, aggressive driving attitude, approaching roundabouts in the wrong lane and having to cut across traffic, pulling out at speed when behind buses, driving though zebra crossing when pedestrians are on the crossing - this is but a small number of the bad driving that taxi's regularly exhibit and anything that can be done to tighten up on this will be most welcome.

Taxi job is a dangerous one anything can happen to them they make a very hard living

Taxi's in huddersfield are completely unsafe at the moment. There isn't a young person I know that feels safe getting in a taxi, I have heard countless horror stories about our taxi services in Huddersfield and will continue not to use them

The licensing authority need to speak to the companies/ Businesses that purely do the airport transfers and executive hire companies as we do not do the same work as the other private hire/ Hackney carriage drivers do, as we are not running round the towns on Friday/ Saturday nights, we know our customers, we only go to and from the airport

the quality of the current taxi driver is terrible, they run red lights on a regular basis, I have seen regular near misses due to speed and bad driving. The rules of the road mean nothing to them,

The taxi driver should also be protected from the public with zero tolerance of abuse fare Dodgers violence there should be a quick response to these incidents and there should be results Taxi trade is an absolutely rubbish trade to be in makes you wonder how the councils issue licenses to drivers with no communication skills what so ever

There have been alot of cases where taxi drivers got abuse and attacked by customers.

They should be regularly checked for all above

We have problems with uber drivers working 2 places if the company you work for is printed on the plate also Kirklees and calderdale drivers should be given a Leeds council knowledge test along side the course they have as Leeds is a frequent place of work for Kirklees and calderdale drivers also it very hard to pick up in Leeds as a private hire driver everywhere is for Hackney carriage and they aren't nice when you are trying to pick up a customer that has prebooked with companies maybe some spaces could be made for private hire to pick up customers with cameras so the council could randomly check if you was there fire prebooked job or flagging cos a lot of that is going on I've seen it and it's so dangerous for both customers and drivers

I am responding as:

93 (59%)¹ A licensed driver

13 (8%)¹ A licensed private hire operator

2 (1%)¹ A proprietor

60 (38%)¹ A member of the public

¹ The percentages, added together, are greater than 100% due to 11 respondents selecting multiple options i.e licensed driver and operator